

**AGING AND DISABILITY RESOURCE CENTER OF WAUKESHA COUNTY  
ADVISORY BOARD  
Meeting Minutes**

**Meeting Date/Time: 05/01/14 9:30 a.m.**

**Location: Human Services Center  
514 Riverview Ave, Room 271  
Waukesha WI 53188**

**Committee Members:**

<u>X</u>	Cizel, Maria	<u>X</u>	Patterson, Sandy
<u>X</u>	Franklin, Robert	<u>X</u>	Ruf, John
<u>X</u>	Gamez, Margaret	<u>X</u>	Spitz, Carolyn
<u>X</u>	Goetz, Jennifer	<u>X</u>	Turkoske, Julie
<u>X</u>	Graham, Bill	<u>X</u>	Wolff, Sandy
<u>X</u>	Lee, Glenn	<u>EA</u>	Zaborowski, William
<u>X</u>	Ludka, Elaine		

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**X = Present      A = Absent      EA = Excused Absence**

**Additional Attendees:**

<u>X</u>	Page, Luann
<u>X</u>	Smith, Mary
<u>X</u>	Smith, Sue

**Call to Order:**

The meeting was called to order at 9:30 am by Chair B. Graham.

**Public Comments:**

M. Gamez wondered why the Volunteer Recognition Event is held on a Sunday. M. Smith indicated it was historically held on a Sunday and believes was due to the availability of the County Springs Hotel. It may be difficult for volunteers to attend the event during the week, and Saturdays are usually booked with weddings.

**Approval of April 3, 2014 meeting minutes – Chair B. Graham:**

Chair B. Graham called for approval of the meeting minutes of April 3, 2014.

C. Spitz moved to approve the minutes; J. Ruf seconded the motion. All in attendance approved. Motion carried.

**Educational Segment – Specialized Transportation – Char Norberg, ADRC Specialist**

ADRC Specialist Char Norberg provided the Board with an excellent presentation of Waukesha County's Transportation Programs, explaining the various systems of transportation available in Waukesha County. On average, Waukesha County has a higher population of elderly and adults with disabilities than other counties in the state. Waukesha is the 3<sup>rd</sup> largest county in Wisconsin.

with 37 municipalities covering 556 square miles of land area and 20 square miles of water in both urban and rural areas. There are many gaps in the county, especially where there is large land areas and a relatively small population. These rural and urban land areas make transportation options more challenging in Waukesha County. The ADRC recently began working with Easter Seals to review the Taxi program. One initiative involves developing and distributing a Needs and Gaps Survey and based upon the results of that survey, work to develop a plan and implement changes, which we hope will feed into the Thriving Waukesha Transportation Initiative. The ADRC will continue to work with community support initiatives and various volunteer transportation to try to fill these gaps as best we can.

#### **ADRC Manager's Report – L. Page**

- L. Page reminded the Board that the Volunteer Recognition Event will be held on Sunday May 4<sup>th</sup> at the Country Springs Hotel from noon-2:30.
- The ADRC will hold an Open House on May 21st from 9:00 am-3:00 pm. The month of May is designated Older Americans' Month and ADRC Month. We selected this date in May to honor both.
- The ADRC section of the Strategic Plan is complete and will be submitted today. It will be posted on the county's internet site on or about May 15. The Strategic Plan really is the road map for what we want to do over the next three years. It will be shared with the Board once it is published.
- Waukesha County has been awarded the Dementia Care Specialist Grant. This will go through the various committees and full County Board for approval. Recruitment for a Dementia Care Specialist will begin once the Grant has been accepted.

#### **ADRC Coordinator's Report – M. Smith**

- M. Smith advised the Board that Mike Glasgow has been hired as Nutrition and Transportation supervisor and will begin with the ADRC on May 27. Mike comes to the ADRC from GWAAR and we are very fortunate to have Mike on board. One of his first projects will be addressing the Oconomowoc Senior Dining Site situation.
- Senior Farmer's Market Voucher Program is being administered by the ADRC. Distribution of those vouchers will begin on June 2<sup>nd</sup>.
- The ADRC has received a letter from UBS Financial Services in appreciation of the wonderful presentation provided by the ADRC Elder Benefit Specialist.
- The Board was provided with a copy of the ADRC Activity for the first quarter of 2014.

#### **Advisory Board Chair Report – Chair B. Graham:**

- B. Graham provided Board members with copies of articles that appeared in the Milwaukee Journal Sentinel regarding MTM, Inc., the state's non-emergency medical transportation provider. The program has been plagued with problems, and numerous consumer complaints. The Wisconsin State Legislature, Legislative Audit Bureau has unanimously approved an audit of the non-emergency medical transportation program. Rather than holding results until the entire audit has been completed, results of each issue will be shared as they become available.
- B. Graham has announced that Maria Cizel has been confirmed by the County Board and appointed to the ADRC Advisory Board. Welcome Maria!

- B. Graham advised that on behalf of the Board, he has sent a letter of thanks to Easter Seals for the exceptional presentation and hospitality extended to the Board.
- Chair Graham asked M. Smith to speak about Family Care expanding in Wisconsin. M. Smith indicated that the state budget has allowed funding for the addition of seven counties to Family Care, however will still not be statewide. There are six or seven counties in the north, as well as Dane county who do not yet have Family Care. It is good that seven more counties have been added to eliminate those wait lists. G. Lee stated that the last time Family Care expanded, funding was cut to existing participants. He hopes this does not happen again.

**State Aging Advisory Committee Report - S. Wolff:**

S. Wolff will provide her report at the June meeting, however shared that the homework assigned at the last meeting was to find out how seniors in our areas find out about programs and services. What is the best way to get the word out? Suggestions included churches, meal sites, senior apartments, hospitals, libraries, newspapers, 50+ Papers, doctors' offices, grocery store bulletin boards, senior days, and word of mouth. S. Wolff thanked all and asked they provide any more suggestions to her at the June Board meeting.

**Greater Wisconsin Agency on Aging Resources (GWAAR):**

No Report

**Health and Human Services Board and Committee Report – B. Zaborowski:**

No Report

**Other Business/Updates - All:**

None

**Adjournment:**

S. Patterson moved to adjourn the meeting. C. Spitz seconded the motion; all in attendance approved. Motion is carried.

**Next Meeting: June 5, 2014**

**Health & Human Services Center, Board Room 271  
514 Riverview Avenue  
Waukesha WI 53188**

**Approved** \_\_\_\_\_ **Date** \_\_\_\_\_

*Recorded and Submitted by Sue Smith*